

# Privacy Policy

**Last Updated: 27/12/2025**

At **Revive Auto Repairs**, we are committed to protecting and respecting your privacy. This policy explains when and why we collect personal information about people who visit our website, how we use it, and how we keep it secure.

## 1. Who are we?

Revive Auto Repairs is a specialist vehicle cosmetic repair workshop based in North Ferriby, East Yorkshire. For the purposes of data protection, we are the "Data Controller" of the information you provide via [www.reviveautorepairs.co.uk](http://www.reviveautorepairs.co.uk).

## 2. How do we collect information from you?

We obtain information about you when you use our website to make an enquiry, specifically when you fill out our "Request an Estimate" or "Contact Us" forms.

## 3. What type of information is collected?

The personal information we collect might include:

- **Contact Details:** Name, email address, and phone number.
- **Vehicle Information:** Make, model, and registration number.
- **Visual Data:** Photos of vehicle damage that you upload for quoting purposes.
- **Technical Data:** Your IP address and information regarding what pages are accessed and when (via cookies).

## 4. How is your information used?

We may use your information to:

- Prepare and send you an accurate repair estimate or quote.
- Contact you regarding a booking or enquiry you have made.
- Keep you updated on our grand opening and special launch offers (if you have opted-in).
- Improve our services and website experience.

**Our lawful basis for processing:** We process your data based on **Legitimate Interests** (to provide the quote you requested) or **Consent** (if you sign up for our marketing newsletter).

## 5. Data Storage and Security

We take steps to ensure that your information is treated securely. We host our website on the Wix.com platform, which provides us with the online platform to market our services. Your data may be stored through Wix.com's data storage, databases, and general Wix.com applications on secure servers behind a firewall.

We will hold your personal information on our systems only for as long as is necessary for the relevant activity (e.g., 6 months for a quote that isn't booked, or longer if you become a customer).

## **6. Who has access to your information?**

We will **never** sell or rent your information to third parties. We will not share your information with third parties for marketing purposes. We may only share your information with third-party service providers (such as our Bodyshop Management Software) strictly for the purpose of completing tasks and providing services to you on our behalf.

## **7. Your Rights**

Under UK GDPR, you have the right to:

- Ask for a copy of the information we hold about you.
- Request that we correct any inaccuracies.
- Request that we delete your personal data.
- Withdraw your consent for marketing at any time.

To exercise these rights, please contact us at **[info@reviveautorepairs.co.uk](mailto:info@reviveautorepairs.co.uk)**

## **8. Use of 'Cookies'**

Like many other websites, the Revive Auto Repairs website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. You can turn off cookies in your browser settings.